Agency Name:	Francis Marion University			
•				
Agency Code:	H18	Section:	17	

Fiscal Year 2015-16 Accountability Report

Customer Template

			Customer Template
Description	Service/Product Provided to Customers	Customer Segments	<u>Specify only for the following Segments:</u> (1) <u>Industry:</u> Name; (2) <u>Professional Organization:</u> Name; (3) <u>Public:</u> Demographics.
Officials that are charged with responsibility for overseeing effective governance of the Agency	Makes legal and fiduciary decisions, approvals organization's missions, strategic goals and objectives as well as new programs.	Executive Branch/State Agencies	
Officials that are charged with responsibility for overseeing effective governance of the Agency	Makes legal and fiduciary decisions, approvals organization's missions, strategic goals and objectives as well as new programs.	Legislative Branch	
Public leader of the Agency	Reports to the Board of Trustees and State Govt. on the state of the Agency	Legislative Branch	
Public leader of the Agency	Chief spokesperson and provides a public face of the University	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
Public leader of the Agency	Initiates partnerships as well as fund raising efforts with business and industry	Industry	Various industries and economic concerns
Public leader of the Agency	Provides leadership, direction and vision for the Agency	Executive Branch/State Agencies	
Chief academic officer/office that oversees undergraduate and graduate programs at the University	Provides oversite of all academic programs, at the University	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
Chief academic officer/office that oversees undergraduate and graduate programs at the University	Enrollment management, student retention other student related issues	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The division within the University charged to provide instruction in the liberals arts and science	Provides instruction in the liberal arts and sciences at both the undergraduate and graduate levels	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The division within the University charged to provide instruction in the liberals arts and science	Develops and implements internships and partnerships with local govt. and businesses	Industry	Various industries and economic concerns
The division within the University charged to provide instruction in business related disciplines	Provides instruction in business related disciplines at both the undergraduate and graduate levels	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The division within the University charged to provide instruction in business related disciplines	Developed partnerships and internships within local industry	Industry	Various industries and economic concerns
The division within the University charged to provide instruction in business related disciplines	Developed partnerships and internships within local Govt.	Local Govts.	City of Florence, County of Florence
The division within the University charged to provide instruction in teacher education	Provides teacher education instruction at both the undergraduate and graduate levels	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The division within the University charged to provide instruction in the health sciences, Nursin PA program	Developed partnerships and internships within local school districts	School Districts	FSD 1-5, various other School districts in the region
The division within the University charged to provide instruction in the health sciences, Nursin PA program		General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The division within the University charged to provide instruction in the health sciences, Nursin PA program	Developed partnerships and internships with local health care providers	Industry	McLeod Regional Medical Center; Carolinas Hospital System
The division within the Agency that provides physical access to various holdings and collection of documents, books, etc.	Provides access services to various holdings and collections for students, faculty and the general public	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
	Officials that are charged with responsibility for overseeing effective governance of the Agency Officials that are charged with responsibility for overseeing effective governance of the Agency Public leader of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University Chief academic officer/office that oversees undergraduate and graduate programs at the University The division within the University charged to provide instruction in the liberals arts and science. The division within the University charged to provide instruction in the liberals arts and science. The division within the University charged to provide instruction in business related disciplines. The division within the University charged to provide instruction in business related disciplines. The division within the University charged to provide instruction in business related disciplines. The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program The division within the University charged to provide instruction in the health sciences, Nursin PA program	Officials that are charged with responsibility for overseeing effective governance of the Agency Officials that are charged with responsibility for overseeing effective governance of the Agency Officials that are charged with responsibility for overseeing effective governance of the Agency Public leader of the Agency Chief sookesperson and provides a public face of the University business and industry Provides leadership, direction and vision for the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University The division within the University charged to provide instruction in the liberals arts and sciences The division within the University charged to provide instruction in business related disciplines The division within the University charged to provide instruction in business related disciplines The division within the University charged to provide instruction in the liberals arts and sciences at both the undergraduate and graduate levels The division within the University charged to provide instruction in business related disciplines The division within the University charged to provide instruction in the lealth sciences, Nursing, PA program The division within the University charged to provide instruction in the health sciences, Nursing, PA program The division within the University charged to provide instruction in the health sciences, Nursing, PA program The division within the University charged to provide instruction in the health sciences, Nursing, PA program The division within the University charged to provide instruction in the health sciences, Nursing, PA program The division within the University charged to provide instruction in the health sciences, Nursing, PA program The div	Officials that are charged with responsibility for overseeing effective governance of the Agency programs. Officials that are charged with responsibility for overseeing effective governance of the Agency programs. Makes legal and fiduciary decisions, approvals organizations' missions, strategic goals and objectives as well as new programs. Makes legal and fiduciary decisions, approvals organizations' missions, strategic goals and objectives as well as new programs. Public leader of the Agency Gov. On the state of the Agency Chief spokesperson and provides a public face of the University of the Agency Provides oversite of all academic programs, at the University of the Agency Provides oversite of all academic programs, at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate programs at the University of the Agency Chief academic officer/office that oversees undergraduate and graduate levels The division within the University charged to provide instruction in the liberial arts and sciences, Nursing Chief and the Agency Chief academic officer/office that oversees to various biodings and colle

Center for Academic Success and Advisement	Newly established center to assist in student advising, retention, and increased graduation	Provides one-stop assistance in student advising, tutoring, and career development	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
Enrollment Management	Division at the Agency charged with student recruitment, admissions, financial aid and regisfunctions	Works to recruit new and transfer students, provides open houses, orientation events, as well as financial aid and registrar functions	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
The Center of Excellence to Prepare Teachers of Children of Poverty	Center at the Agency developed to educate both students and current educators in areas of instruction for children of Poverty	Works to train current teachers from the local school districts. Provides workshops and other on-site training programs	School Districts	FSD 1-5, various other School districts in the region
The Center of Excellence for College and Career Readiness	Center at the Agency developed to prepare local school children for the transition to college and post high school life	Provides guidance and training for school- age children in the region. Established the Activate Academy, provides various workshops and training sessions	General Public	School-aged children from throughout the region
The Gail and Terry Richardson Center for the Child	The Gail and Terry Richardson Center for the C serves as a regional and state model for the dissemination of best practices in early childhoud education, evaluation, and intervention	works to enhance and support children's	General Public	Preschool aged children from the Pee Dee Region
Campus Technology	Assists and utilizes technology in the teaching learning environment of the University	Facilitates and promotes the effective use and integration of information technology in teaching and learning, scholarship and creative activity, business processes, and community engagement and service.	General Public	Serves FMU Faculty, Students, and Staff
Counseling and Testing Center	The Office of Counseling and Testing (OCT) as: students in enhancing their academic and perswell being.	Icarvicas for the University OCT coordinates	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
Business Affairs Office	Division at the Agency that includes financial services, Human resources and facilities management	The office is responsible for the business operations of the University including accounting and budgeting of the University's revenues and expenditures and conducting all purchases of the University. In addition to the financial oversight of the University, the	General Public	95% students from SC; The University enrolls students from 36 states and 16 foreign countries; 48% of our students are African-American
Facilities Management Dept.	Facilities Management is charged with keeping campus facilities and grounds clean and well maintained.	This department is responsible for construction of new facilities, renovation to existing facilities, vehicle dispatch/rentals, setups for special events, facility keys, and/or shipping/receiving.	General Public	Serves FMU Faculty, Students, and Staff
Campus Police/Security	Campus Police Department is an organization committed to providing a safe and secure cam environment for students, faculty, staff, and visitors	investigates crimes, responds to emergencies, conducts crime prevention education/awareness and provides support services tailored to meet the needs of those who reside, work and visit the campus	General Public	Serves FMU Faculty, Students, Staff, and campus visitors
FMU Foundation and Development Office	The Francis Marion University Education Foundation was organized to provide a means soliciting and accepting substantial gifts of mo or property in order to build an endowment furthat would aid in the promotion of the educat purpose and welfare of Francis Marion University	students. In addition, the Foundation has assisted faculty members by granting funds anal for professional development and sponsored	General Public	Serves FMU Faculty, Students, and Staff
Community Relations	The office serves as the official communicatio channel through which the university dissemi information internally and externally	The office has four major functions: external media relations, internal communications,	General Public	Serves the people of the Pee Dee Region and our State