

LIBRARY EQUIPMENT

Three hundred fifty-eight (95%) of respondents agreed that the library has the equipment they need to complete their class assignments while 17(5%) said **no**. Suggestions included a need for more computers, better printers and more color printers. Students also mentioned issues with printers not working or running too slowly. One student suggested adding printers upstairs and one student suggested we needed a laminating machine.

PHYSICAL ENVIRONMENT

Three hundred thirty-one (88%) of respondents agreed that the Library's physical environment was suitable for their academic needs. Forty-four (12%) did not agree. Several students suggested that it is too noisy around the computers and in the group study rooms. Other suggestions mentioned that the library is too hot or too cold.

ADEQUATE STUDY SPACE

When asked if the library has adequate group and individual study space, 346 (92%) of the students responded **yes** while only 29 (8%) said **no**. Most comments indicated that we need more study rooms upstairs and that they need to be bigger.

ENCORE CATALOG

Two hundred thirty (61%) students indicated they had not used the Encore catalog while 145 (39%) said they had used it. A few students commented that the Encore catalog was confusing and very complicated. Three students said it was very helpful.

HELPFULNESS OF LIBRARY STAFF

When asked if the library staff were helpful in meeting their needs, 363 (97%) answered **yes**, while 12 (3%) said **no**. Of the 12 comments given, positive comments included: "Excellent," and "Friendly and Helpful." One student commented that the staff is "Rude." Other comments indicated that they had never asked for help from the staff.

GROUP INSTRUCTION

Group instruction given by library staff was perceived to be good to excellent by 66% of the respondents with 247 responding in these categories. Twenty-eight (7%) rated instruction as fair. One hundred (27%) students said that they had never received group instruction.