	June 30, 2016
ACCOUNTS RECEIVABLE	Page Number:
	P.III.E.4
REFUND PROCEDURE FOR STUDENT WITHDRAWING WITH FINANCIAL ASSISTANCE	
<u>Responsibility</u>	Action
Student	Obtains proper signatures for approval to drop or withdraw.
Financial Assistance	Checks student's status and gives counseling about the possibility of owing the University money. Sends student to Registrar's Office to submit withdrawal or drop form.
Registrar	Calls Financial Assistance to have student's hour code dropped.
Financial Assistance	Drops hour code and calls or e-mails Accounts Receivable Manager to calculate refund.
Registrar	Enters information to complete drop.
Accounts Receivable Manager	Prepares refund worksheet. (For Title IV assistance recipients, see Title IV Refund Calculation procedure.) Forwards copy of worksheet to Financial Assistance. Retains original worksheet and copy of student history and financial assistance screen.