

# PASCAL

Partnership Among  
South Carolina Academic Libraries

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PASCAL Delivers

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PASCAL Delivers Catalog

## Welcome to PASCAL Delivers

PASCAL Delivers is a rapid book-delivery service provided by the Partnership Among South Carolina Academic Libraries which enables students, faculty and staff across the state to request and receive books from academic libraries in South Carolina. Over 12 million items are available in the catalog and books usually arrive within a few days!

And now, full text access from anywhere to over 250,000 PASCAL provided eBooks is also available right from the PASCAL Delivers catalog!

### User FAQ

#### What does PASCAL Delivers cost?

The PASCAL Delivers service is free to eligible borrowers at participating PASCAL libraries.

#### What is in the PASCAL Delivers catalog?

The new search interface for the PASCAL Delivers catalog is available at <http://encore.pascalcat.org> (the classic interface is still available here). The PASCAL Delivers catalog is a combined, or "union" catalog -- a listing of over 12 million items owned by PASCAL member-libraries. The catalog includes books, PASCAL eBooks, journals and periodicals, audiovisual materials, sound recordings, electronic resources, government documents, archives and manuscripts, maps, and music scores.

#### Who can borrow books using PASCAL Delivers?

Current students, faculty, and staff at participating libraries have access to PASCAL Delivers. Through the PASCAL Delivers catalog, books that are not available locally can be requested from other member libraries. Patrons must be "in good standing" at their home library (no overdue books or fines) in order to use the service. PASCAL patrons can also go to other libraries to borrow materials in person using the Visiting Patron service.

#### How long can I keep a book I get through PASCAL Delivers?

PASCAL Delivers items can be checked out by patrons for up to 6 weeks and renewed for an additional 3 weeks.

#### How many books can I get?

All PASCAL Delivers users are allowed to have 25 requests; a "request" is defined as a book at any stage in the system. Outstanding requests that await a reply from a library are requests; books you have in your possession are requests; books you've returned to your library that are still en route to the owning library are requests.

#### Can I use PASCAL Delivers to get e-books, articles, videos, or items other than print books?

Print books are available for request from other libraries. And now, over 250,000 PASCAL provided eBooks are available from the PASCAL Delivers catalog!

#### How is PASCAL Delivers different from Interlibrary Loan?

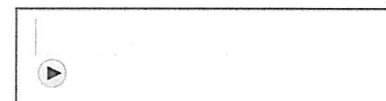
For users, PASCAL Delivers is faster. PASCAL Delivers is a patron-initiated system; the patron sends a lending request directly to a lending library without involving the patron's home institution. The book will be sent to the patron's home institution, at which point the patron's home library becomes involved with the process. By cutting out the library "middle man," this system is faster and cheaper for libraries to use.

## Search PASCAL Delivers

[PASCAL Delivers](#)
[PASCAL eBooks](#)

Using the new Encore search tool, request print books from any academic library in South Carolina and receive them in just a few days!

And now get immediate full text access to over 250,000 eBooks too!


[PASCAL Delivers Classic Catalog](#)

## For Library Staff

Further information for library staff about PASCAL Delivers is available on our PASCAL Delivers member page.

[Follow Us!](#)


### How do I check out books in person at another PASCAL library?

If you're able to use PASCAL Delivers, you can also go in-person to visit another PASCAL Delivers library and check out the book yourself using the Visiting Patron service. Note that Visiting Patron checkouts have different limits from PASCAL Delivers patrons; in-person patrons are limited to three items and the checkout period for these items is three weeks with one additional three week renewal allowed. You will need to present a picture ID and know your institutional ID and the authentication code you use to request books using PASCAL Delivers.

### How will this service work for me?

From your home-library's web site, there will be a link to PASCAL's catalog. Your home library may be able to put a "pass-through link" inside your home catalog, so that if you don't find what you want at home, your search is replicated in the PASCAL Delivers catalog. When you find a book you want, click the "request this item" link, select your home institution from the drop-down list, and enter your library card authorization. Your authentication number is something that you'll need to get from your home library. After you've entered your name and unique ID, you'll receive confirmation that your request was successful. In a couple of days, you will receive an email from your home library saying that the PASCAL book you requested is available for pickup. Normally you will receive your request in a few days, depending on the time of day of the request and other workflow factors. When you receive an email that the book is available for pick-up, take your library card with you and you'll check out the book from your home library. When you're finished, you return the book to your home library and they take it from there.

### I'm a librarian, and I'd like to understand more about how this works.

There are two ways that a patron will "find" PASCAL Delivers. One way is through a link from a library's web site -- either because the patron found it on his own or because a librarian or a professor directed the student to the site. Another way to "find" PASCAL is that a search in a local library catalog can offer a "pass-through link" to PASCAL Delivers. This pass-through-link only works if both library catalogs use the same software. For an example of a pass-through link, try a search in Clemson's catalog, and look for the PASCAL Delivers logo on the right.

Regardless of how the patron arrives at PASCAL Delivers, a student searches the catalog and, when she finds a book she wants, she clicks the "Request this item" button. She'll be asked which institution she's affiliated with, and she'll have to enter a locally-provided, unique identification number. If she has no overdue fines and if the book is "available" in the catalog, the request will go directly to the lending institution.

Every day, all libraries will download and print their incoming requests; requests that can be "filled" will be pulled from the shelf and sent to the patron's home library. Requests that can't be "filled," because a book is missing from the shelf, for instance, will be "rejected" -- if another copy is available at another PASCAL Delivers library, the request will bounce to the next institution.

Books are sent by overnight courier, so a book that's picked up at one institution on Monday is delivered to the borrowing institution on Tuesday. The patron's home library will "receive" the book and send an email to the patron notifying her that her PASCAL Delivers book is available for pickup. The patron checks the book out from her home library, and keeps it for six weeks with the option to renew for an additional 3 weeks. The book is returned to the patron's home library, and the process is reversed until the book ends up back at the home library. Patrons typically can request a book and receive it in a few days, depending on the time of day of the request and other workflow factors.

For additional information, please visit the PASCAL Delivers section on our member page.

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#### Shared Access. Unlimited Knowledge.

The Statewide Electronic Library for Higher Education is coordinated by PASCAL, its members and other partners.  
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