

## INTRODUCTION

The Access Services Department continues to provide the best service possible to all patrons. All staff have new responsibilities and additional duties as we seek to centralize access to many of our resources yet still strive to maintain a higher standard of customer service.

## STAFF

Nichole M. Avant – Library Specialist

Karl D. McAlister – Circulation Coordinator

Steven C. Sims – Access Services Librarian

Dennis M. Sullen – Library Technical Assistant

The Access Services Department was fortunate to have the invaluable assistance of the following student workers to assist in covering the **85.5 hours per week the library is open:**

DeAndrea Bartell

Chisom Agim

Imani Dwyer

Treonatae Spears (graduated Dec. 2015)

Jasmine Tucker

Bianca Britt

Sung Kim

Glennie Tanner

Tony Wise

Teliana Rice

DeKendrick Livingston

## ACCESS SERVICES

- Total circulation of all materials – 11,970
- 7,391 books/items re-shelved
- 4,247 books checked out
- 3,707 reserve items borrowed
- 652 laptop checkouts
- 389 items (books and microform) borrowed; 612 books loaned via *Interlibrary Loan*
- 426 books borrowed; 633 books loaned via *PASCAL Delivers*

## STAFF INVOLVEMENT

Each member of the Access Services Staff participates in planning and decision-making groups within the library, university, and state at large. Listed below are the committees/organizations we served: