Dr. Peter King, Provost Francis Marion University Florence, South Carolina

Dear Dr. King:

Following is the 2015/2016 annual report of the **James A. Rogers Library** which reflects continued growth of Rogers Library in support of our FM community and the Pee Dee Region in general.

SERVICES

- Responded to 4,769 Reference Desk contacts, 25 individual office contacts, and 54 roving contacts
- Taught Fifty-nine library instruction classes, servicing 1,048 students
- Conducted **three library tours** hosting **93** participants
- Provided Hewn Timber Cabins tours to 429 students and visitors
- Managed campus-wide ID card program
- Made 652 Laptop checkouts
- Circulated **11,970** resources
- Was a net Interlibrary Loan transaction lender of 612 resources
- Loaned 633 items and borrowed 426 through **PASCAL Delivers** services
- Used authority control processes to maintain the online catalog
- Added 33 titles in DVD format to the African- American Collection
- Supported all programs created for or aliased with library services. These include the Hewn Timber Cabins program, campus ID card services, University 100 instruction, records retention, student marshals program, University African- American Faculty and Staff Coalition participation, campus Open House activities, new freshmen and transfer student orientation and advising, and other community service projects and programs

RESOURCES

- Provided online access for more that 1,760,316 electronic database searches
- Increased access to full-text resources
- Maintained a collection of 398,954 equivalent volumes of bibliographic holdings
- Provided 552 current periodical subscriptions
- **Deaccessioned** reference titles and bound periodicals
- Maintained the bound periodicals collection of 45,958 volumes
- Purchased 2.093 new books
- Invested \$780,392 in print, electronic and other resources
- Dedicated \$8,932 to preservation of resources
- Monitored relevancy of Library's print and electronic resources
- Increased University Archives holdings to 962.36 cubic feet

- Maintained federal documents collection of 45,478 items
- Maintained a collection of 4,095 South Carolina Depository documents

TECHNOLOGY

- Implemented Pay-for-Print
- Purchased new Virtual (VDI) servers for implementation in next FY
- Implemented new 10 gigabit conection between library and campus technology
- Continuous maintenance of library web pages

STAFFING

One new librarian, Ms. Virginia Pierce joined the reference department as an Instruction Librarian in September. Mr. Mark Stack replaced Mr. Dorrell McNeil in the systems department and all other staffing remained the same.

FACILITIES

The library continues to work on plans for three improvements to the library's facility. They are as follows:

- A front door airlock. This will reduce electricity usage for heating/cooling the library, and improve the climate control conditions for preservation of books and other materials.
- Expansion of RL201. Doubling the size of the library's classroom will provide additional technology and space that will improve the Reference Department's instruction in two primary ways: It will allow students to conduct research along with the instructor, and it will provide librarians a more comprehensive platform for pre/post-instruction assessment.
- A learning/technology commons. This reconfiguration of the Circulation, Reference, and Duke Energy computer lab areas will provide students with more computers, collaborative technology features, and a cohesive, one-stop point of access for students to meet with library staff at the student's point of need.

In 2015-2016, employees from Facilities Management and Library staff worked through plans for these improvements, and agreed to the structure and format of their potential execution. As of this report's writing, the funding for them has not yet been appropriated by the university. Nevertheless, the Library stands ready to move forward as soon as funding is committed to these improvements, which will benefit all of our students.

ASSESSMENT

- Completed Institutional Effectiveness Report Fiscal Year 2015-2016; James A. Rogers Library
- Self-assessments and Focus groups helped improve work-flows and efficiencies