

B. Microfiche (bibliographic pieces)

1. Total in collection, end of last month:	0	0	0	0	0	0	0	0	0	0	0	0	0
2. Added this month:	0	0	0	0	0	0	0	0	0	0	0	0	0
3. Withdrawn this month:	0	0	0	0	0	0	0	0	0	0	0	0	0
4. Total in collection , end of month:	0	0	0	0	0	0	0	0	0	0	0	0	0

Total State Depository Collection: 4047 4050 4053 4056 4058 4059 4063 4068 4074 4083 4090 **4095**

REFERENCE

I. Reference Desk Contacts

Email Questions Handled	0	1	3	2	0	0	1	2	3	1	0	2	15
Information	0	0	1	1	0	0	1	1	2	0	0	0	6
Directional	0	0	0	0	0	0	0	0	0	0	0	0	0
Reference	0	1	1	0	0	0	0	0	1	1	0	2	6
Technical	0	0	1	1	0	0	0	1	0	0	0	0	3
Copiers	0	0	0	0	0	0	0	0	0	0	0	0	0
Microfilm/Fiche	0	0	0	0	0	0	0	0	0	0	0	0	0
Phone Questions Handled	16	34	28	38	19	12	29	18	26	27	13	15	275
Information	13	31	23	28	17	9	22	9	15	12	7	7	193
Directional	0	0	0	0	0	0	0	0	0	2	0	0	2
Reference	2	2	5	10	2	3	7	8	9	11	6	8	73
Technical	1	1	0	0	0	0	0	1	2	1	0	0	6
Copiers	0	0	0	0	0	0	0	0	0	0	0	0	0
Microfilm/Fiche	0	0	0	0	0	0	0	0	0	1	0	0	1
Walk-Up Questions Handled	102	459	673	474	468	230	417	346	310	447	112	179	4217
Information	83	376	525	326	256	140	248	174	143	217	61	89	2638
Directional	1	7	28	10	13	9	17	18	14	25	6	6	154
Reference	9	8	55	96	147	38	53	69	84	129	16	32	736
Technical	9	68	65	42	52	43	99	85	69	75	29	52	688
Copiers	0	0	0	0	0	0	0	0	0	0	0	0	0
Microfilm/Fiche	0	0	0	0	0	0	0	0	0	1	0	0	1
Chat Questions Handled	1	13	37	37	42	16	14	30	21	39	4	7	261
Information	1	11	26	24	17	8	9	9	10	20	2	0	137