

## Resetting a Forgotten FMU Password

- Go to the FMU Password Manager at <https://www.fmarion.edu/create-student-password/>
- Click on Forgot Password
- Key in your FMU G–Mail username and select the bubble that reads “Recover with Security Questions”
  - Username Example: frank.fox or ffox1234 (Do not include @g.fmarion.edu”)
- You will now be asked to answer two special questions that you previously created (If you’ve not created your questions, please contact the Help Desk at 843-661-1111).
- Once answered successfully, you will create a new password.
  - FMU’s rules for creating a strong password:
    - Can’t be a password you’ve used before.
    - Must have a minimum of 8 characters.
    - Must contain lower case letters.
    - Must contain at least one upper case character.
    - Must contain at least one number.
    - Must contain at least one special character (@#\$%).
- Once your password is complete and confirmed, proceed to the Portal and enter your credentials.

**Your password has now been reset. You will use this password for:**

- ✓ **FMU Email (Gmail)**
  - ✓ **Patriot Portal**
  - ✓ **Blackboard**
  - ✓ **Wireless Network Connection**
  - ✓ **Pay for Print Login**
  - ✓ **Patriot Portal**
  - ✓ **Lab Login**
  - ✓ **Library Database Access (off campus)**
- To change your current password, log into the FMU Password Manager (<https://www.fmarion.edu/create-student-password/>) and select “View Details” under Change Password. Here you will key in your old password and create a new one.

For more information see <https://www.fmarion.edu/campustech/passwordmanager/>